

## ***Terms & Conditions***

### ***Liability***

HeliDirect truly cares about every customer purchase, and we will do our absolute best when it comes to assisting you with a purchase, helping you with product questions, and helping you choose the components for your kit. As with everything, there are limitations, and here are ours, listed below.

HeliDirect shall assume no responsibility for injury, death, property damage, crash damage, aircraft damage, or damage to other accessories during any aspect of radio controlled flight or otherwise.

The end user shall be solely responsible for all final decisions with his/her parts selection, component setup, and final operation of aircraft / accessories at hand, and shall assume all risk & liability associated with the flight and or usage of the items purchased from HeliDirect.

### ***Typographical Errors***

In the event a product is listed at an incorrect price, or with incorrect information/pictures due to a typographical website error, or an error in pricing or product information received from our suppliers, HeliDirect has the right to refuse or cancel any orders placed for product listed at the incorrect price.

HeliDirect shall have the right to refuse or cancel any such order(s) whether or not the order has been confirmed and your credit card charged. If your credit card has already been charged for the purchase and your order is canceled, HeliDirect shall immediately issue a credit to your credit card account in the amount of the charge. With any listed product upon HeliDirect's website, we hold the right to update, modify or delete information at our own choosing.

### ***Credit Card/Debit Card Authorizations & Charges***

All credit card/debit card transactions are processed at the request & approval of the card holder, either verbally or in word/document form. For any pending orders that have not been charged, credit cards on file will not be charged until approval is obtained. For any refunds made via credit cards, please allow 48 hours or more before the refund is posted within your account; HeliDirect is not liable for any delay in regards to processing time after any refund has been made, as this is based upon the bank that is affiliated with said credit card/debit card.

### ***Copyright/Trademark Information***

Information, whether it be pictures, descriptions, writing, or other intellectual property, is owned via HeliDirect, and all trademarks via HeliDirect are registered & copyrighted, and are not to be disseminated or infringed upon. Written permission must be obtained for any use of the images, information, text, products or other displayed items upon HeliDirect's web based store.

### ***Order Acceptance Policy***

HeliDirect holds the right to modify, cancel or decline any order at any given time. As for orders placed via our site, whether phone or on-line, HeliDirect holds the right to hold said order in relation to fraud verification services to determine if we are able to release said order based upon the verification services we utilize.

### ***Pricing Errors***

We do our very best to maintain accurate pricing via our website, but if an incorrect price is listed via our website, HeliDirect maintains the right to cancel and refuse any order placed with us in relation to product(s) that have been listed with an incorrect price, or modify any price at our discretion. If an order has been confirmed with an incorrect price, HeliDirect has the right to cancel the order and refund the payment based upon the noted incorrect price.

### ***Battery Safety***

Due to the inherent makeup of batteries (specifically Lithium Polymer batteries), the end user shall be held solely responsible for the safe use, charging, handling, storage and care of all batteries purchased via HeliDirect. Damages, fires, injuries, death, losses or otherwise will not be covered in any way, shape or form, nor shall HeliDirect be held responsible for any such faults, failures or otherwise.

### ***Safety in Use of Products***

It is the end users sole responsibility to establish all safety protocol when utilizing our products, while maintaining proper safety of himself / herself and all surrounding persons, animals & property. This involves being well informed of the product(s) in use, fully aware of all safety and usage information via the manufacturer instructions, safety information and guidelines, and aware of all legal aspects in relation to product(s) in use, where applicable.

HeliDirect will not assume responsibility and/or liability for any manufacturer defect, or damage due the use/misuse of the product purchased.

HeliDirect shall assume no liability or responsibility for any injury, damage, losses, death or property damage associated with any product sold via HeliDirect, nor shall we assume any losses for such failures.